

Visitor Code of Conduct



At the Elmsleigh Centre, our aim is to provide a **safe, secure, family friendly environment**. The following policies are in place in order to ensure that everyone enjoys their visit.

To maintain a family environment, Elmsleigh Centre will not permit:

- Antisocial behaviour, including swearing, shouting or any behaviour that could be detrimental to a family environment.
- Any actions that may be perceived as intimidating or offensive or that upset or disturb the peace of other visitors to the centre.
- Bringing animals onto centre property, with the exception of dogs in the company of, and trained to assist, physically challenged persons.

To ensure the health, safety and security of our visitors the following are strictly prohibited within the centre:

- Smoking anywhere on the premises.
- Bicycles, scooters, rollerblading, roller-skating, skateboarding or otherwise obstructing or interfering with the free flow of pedestrian traffic.
- Running, climbing or sitting on any escalator, balustrade, barrier, fence or railing.
- Filming and photography without prior consent (48 hours notice required).
- Possessing open cans, bottles or receptacles containing alcoholic beverage, except in businesses licensed to serve them.

Please remember:

The Elmsleigh Centre reserves the right to refuse entry to, or remove any person or persons from its property.

The Elmsleigh Centre reserves the right to issue a barring order to any person or persons consistently not adhering to the above values. This will prevent the person or persons admission to the Elmsleigh Centre property.